KARTHIK

NetSuite consultant

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* Around **4 years** of experience in **IT** industry which includes over **3 years** of experience on developing **NetSuite** customizations using **NetSuite’s JavaScript** API and **Suite cloud** platforms.
* Managed user accounts and security - including new user account creation, profile and role management, sharing rules, and security controls.
* Highly motivated, dynamic NetSuite technical specialist with strong functional and technical skills.
* In depth knowledge of Software Development Life Cycle **(SDLC)** Phases such as Requirement analysis, Design, Development, Testing and Deployment.
* Technical experience including Suite Talk, workflows, client scripts, server scripts, Suite let and external custom processes using **JavaScript, jQuery, HTML**, and **CSS**.
* Experience in providing custom Technical solutions for client's that need additional functionality outside of native NetSuite capability. This customization is accomplished by JavaScript code working on the backend of the NetSuite application.
* Extensive experience in translating business requirements into technical design documents by capturing workflows, technical use cases, **data flow** diagrams and NetSuite configurations.
* Immense experience with Development, Personalization, Customization, Extensions.
* Develop, launch and manage in-depth **KPI's**, dashboards and reports for all team functions at both management and individual level.
* Created Validation, workflows for automated lead routing, lead escalation and Email Alerts.
* Hands on proven expertise in concept to completion of **business analysis**, **system analysis**, requirement engineering and **data analysis**.
* Designed various Webpages in NetSuite for functional needs within my project.
* Strong communicator, a creative problem-solver, and a fast learner, skilled at organizing face-to face group discussions and requirement elicitation sessions, analyzing business needs, and transforming them into technical designs, applying technical skills and business knowledge to achieve sound results and possess excellent verbal & written skills along with interpersonal, presentation, & self-organizing skills.
* Project management experience includes **Client management**, **Customer interaction**, Scope definition, **Project planning and Change control**, Integration and **Release management**.

**Technical skills:**

* **Languages :** C, C++, SQL.
* **Web Technologies :** HTML, XML, CSS3, JavaScript.
* **ERP :** NetSuite**.**
* **Software Applications :** MS Project, Visual Studio, MS Office (Word, power point, Excel).
* **Methodologies :** Waterfall, Agile, Scrum.

**Professional Summary:**

**Client: MasterCard, Missouri Jan 2016 - Till date**

**Role: Net Suite Consultant**

MasterCard worldwide is a multinational financial service corporation. The global headquarters is located in suburb of St. Louis, Missouri. Throughout the world, its principal business is to process payments between the banks of merchants and the card issuing banks or credit unions of the purchases. MasterCard worldwide was a cooperative owned by more than 25,000 financial institutions that issue its branded cards.

Responsibilities:

* Analyzing business requirements, technical gaps and design, coding, testing, and implementation of customizations within software environment.
* Configuring NetSuite to meet business requirements - including fields, page layouts, workflows, approvals and validation rules.
* Gathering requirements and Developing customized solutions that fit business needs.
* Managed users, roles, and permissions throughout the **NetSuite ERP** and **CRM** environment.
* Document current as well as new customizations and scripts within the NetSuite environment.
* Creating custom forms, fields, lists and records.
* Advanced Saved Searches, **Data Migration**, **Suite Flow**, **Suite Analytics**.
* Walk through and training on an ongoing basis on different business processes.
* Creating quick proposal with all client specific needs.
* Develop, document and implement policies, procedures and guidelines to ensure data integrity, changes protocols, customization, usage etc.
* Simplified the preferred customer and contact forms by analyzing NetSuite field usage.
* Designed PDF templates to be used with Billing and Invoicing for all clients.
* Defined Accounting and Transaction processes for all clients.
* Bulk data migration of historical transactions.
* Wrote use cases, test scripts and user manuals for clients to follow and reference.
* Developing **XML PDF’s** for transaction records.
* Researched and suggested third-party software add-ons to clients as needed.
* Stayed up-to-date with NetSuite New Release Preview Notes and Test Plans twice per year.
* Prepared end user manuals and supports client after Go-Live process.

**Client: NCR corporation, Atlanta, Georgia March 2015 - Dec 2015**

**Role: Net Suite Consultant**

NCR Corporation is an American computer hardware, software and electronics company that makes self-service kiosks, point-of-sale terminals, automated teller machines, check processing systems, barcode scanners, and business consumables. NCR also provide IT maintenance support services.

Responsibilities:

* Involved in analysis, estimation, planning, monitoring &amp; delivery of **cloud-based** projects.
* Planned and implemented **Net Suite ERP/CRM &amp**; One World for multiple clients.
* Provided alternative processes / solutions to enable clients’ business on NetSuite.
* Manages every aspect of NetSuite including **configuration**, **scripting**, **workflows**, reports and searches, data imports, NetSuite integrations, training, testing new releases, and other aspects.
* Developed Ticketing Management system on NetSuite to manage complete ticketing process.
* **Implemented Sales Force Management** (Opportunity, Proposal, Sales Orders, Forecasting, territory management and Quotas).
* Accounts Receivable, Accounts Payable, General Ledger, Invoicing.
* Configuring multiple ware houses with Advance Bin Management.
* Setting up commission process.
* Building a design to enter cash sales from employee center login (Consignment Sales).
* Manages every aspect of NetSuite including configuration, scripting, workflows, reports and searches, data imports, NetSuite integrations, training, testing new releases, and other aspects.
* Extending out of box functionalities using **Client Scripts**, User Event and **Schedule Scripts**.
* Manual testing and creating test case records.
* Prepared end user manuals and supports client after Go-Live process.

**Client: CVS health, Cincinnati, OH March 2014 - Feb 2015**

**Role: Net Suite Consultant**

CVS health is an American retail pharmacy and health care company. The business began as a chain of health and beauty aid stores, but within several years, pharmacies were added. It has many subsidiaries including CVS pharmacy, CVS Caremark and Minute clinic. In 2016, it ranked seventh on the Fortune 500 and 18th on the Fortune Global 500 list.

Responsibilities:

* Created **state diagrams** and **workflows** for the Procure to pay process.
* Creating custom reports and searches.
* Dashboard customization.
* Delivered **systems enhancements**, using **Suite Scripts**, and **Suite Flow**, to create custom forms and workflows.
* Designed KPIs &amp; scorecards for and published according to roles &amp; permissions.
* Suite Talk, Suite Scripts, Workflows, Web Services, Saved Searches and ERP Reports.
* Migration of entire sales & reporting process to from **Sales Force** to **NetSuite**.
* Worked on order to cash and procure to pay modules.
* Develop, test and deploy customization, custom objects, new functionality based on evolving business needs.
* Preparing Business Requirement Document and sent for client sign off.
* Custom partner commission structure planning and implementation.
* Strongly involved in administration and configuration entire application.
* Collaborated with clients, managed resources internally, worked with developers on custom solutions.
* Conducted business process mapping, design, configuration, walkthrough & training sessions.
* Creating comprehensive technical requirements documentation and provide training to stakeholders.
* Reviewing documentation and identifying areas needed to be resolved to go-live.

**Client: Dr. Reddy Laboratories Limited, India Nov 2012 - Dec 2013**

**Role: Jr. Consultant SAP PM**

Dr. Reddy Labs is involved in the manufacture of bulk drugs and formulations with multi-manufacturing locations. The Company has sales operations in over 100 countries. As a PM consultant I was involved in the full life cycle implementation of the project.

* + Analyzed the system design and developments for business end-to-end processes with the assistance of senior consultants.
  + Worked with business partners to learn how to identify various process improvements in the business to enhance productivity.
  + Contributed to **creating** and **executing** of **test scripts for various test cycles**.
  + Configured calibration order process for test equipment.
  + Tested generation of calibration orders with inspection lots, results recording of inspection characteristics and usage decisions.
  + Meet with Business Management teams to favor Communication in respect of our business services.
  + Basic systems enhancements e.g. new reports, changes to business processes.
  + Conduct system testing for patch/support pack upgrades.
  + Implementation of new (information system) initiatives.
  + Customized orders with service specifications and service sheet entry using service masters.
  + Ensure all preventative maintenance plans are scheduled using the functionality provided by SAP
  + Creation of all **master data for pm module**: Functional locations, Equipment’s, **Bill of materials (BOM's)**, **maintenance plans**, task lists, work centers.
  + Draw up and manage the Relevant Documents per Project Phase for Sign-off purposes.
  + Identify Critical Spares and Plant Spares Requirements by facilitating with the Maintenance   
    Team.
  + Manage Project Progress Statuses and do reporting upwards and clients as required.

**EDUCATION**

Bachelors of Science in Mechanical Engineering